

When Sanitary Sewers Backup!*

DO! Call your Sewer District first! (206) 242-3236

After hours emergency phone: (206) 501-8158

You can contact us 24 hours a day. After hours you will be directed to a phone or pager number, leave your name, phone number, and address. Your call will be returned.

A sewer district employee will quickly determine if the blockage is in the District's system, or in your plumbing or private side sewer. ***This is important! In the past homeowners have paid contractors to clear a blockage that was in the District's system.***

- If the blockage is in the District's system, we will respond to clear the blockage.
- If the problem is in your private system, the District will assist you to determine the cause of the problem and the most cost-effective way to repair it.
- If you have already called a contractor to clear a blockage that turned out to be in the District's system, **have the contractor contact Valley View directly for payment.**

If your private sewer line must be dug up and repaired because of a break in the line, roots in the line, or some other problem...

Don't sign a contract for sewer repair work without contacting Valley View Sewer District first!

- **A permit is required from the District office to have your sewer line repaired. Do not sign a contract to have your sewer line dug up and repaired unless you or your contractor consults with the District first.**
- **The District will provide you with its small works [contractors list](#). We recommend you always get more than one bid for the repair work.**
- **Check with us if you have questions about the cost or extent of the proposed work.**

\$\$ It can save you thousands of dollars

- **Remember - Valley View Sewer District has a program that allows you to finance private side sewer work.**

For more information about Valley View Sewer District go to valvue.com

*** Valley View Sewer District is not responsible for storm sewers. If a storm sewer system is failing, call the appropriate city or county agency.**